



OMNIplus ServiceContracts

Coach care, cost-conscious

OMNIplus

Your performance plus.

Complete Cost Control.

- + Fixed monthly payments[‡]
- + Competitively priced vs own in-house M&R operations
(reducing costings for training, workshop equipment or parts storage)
- + Maximum residual values for your vehicle

Customisability.

- + Choose a monthly amount to suit your business
- + Choose your contract length
- + Choose your mileage terms
- + Choose your scope of maintenance and repair from the options below

Backed by our Service Partner Network UK and Europe-wide.
Including emergency work[♦].

Choose from three packages: Basic, BasicPlus & Premium

Packages labelled “e” are tailored for electric vehicles.

Scope of services	eBasic	ePremium	Basic	BasicPlus	Premium
Vehicle maintenance to manufacturer requirements	✓	✓	✓	✓	✓
Whole vehicle repairs		✓ ^Δ			✓
Wear parts are repaired or exchanged [†]		✓		✓	✓
Incl. 24h SERVICE with towing costs		✓			✓
OMNIplus Uptime	✓	✓		✓	✓
Active filters with anti-viral layer	✓	✓	✓	✓	✓
The following packages are optional:					
· Legally mandated general/emissions/safety inspections		✓	✓	✓	✓
Additional coverage options:					
· LOLER testing · Tachograph checks · Vehicle collection & delivery					

For quotations and further information, contact your regional Customer Service Manager:

omniplus.com/uk/contact

Service Contracts in detail:

omniplus.link/sc-indetail

Find your nearest service partner:

UK: omniplus.link/uk-findsp

ROI: omniplus.link/roi-findsp

Combine with OMNIplus ON digital services to discover our complete range of preventative maintenance solutions, including zero-cost** activation options:

**Subject to hardware installation on vehicle. Most 2018 or newer Mercedes-Benz buses and coaches include hardware fitted as standard. Retrofit available at extra cost.

omniplus.link/omnipluson

‡ Subject to Annual Retail Price Index review.

▲ Whole vehicle repairs excludes high voltage batteries on ePremium package.

◆Emergency works in detail:

Coverage in the event of urgent unplanned repair or maintenance required for your vehicle while travelling in the UK, Ireland or European country served by the OMNIplus Service Network - if required work falls within scope of service within pre-arranged Service Contact. Please consult our the UK Warranty and Service Contracts Coordinator for further clarification.

†Wear parts coverage in detail:

BasicPlus provides coverage for the following wearing components: brake pads, brake discs, clutch (if built in), shock, absorbers and bellows, fresh air filter, belt drive and wiper blades.

Premium provides whole vehicle coverage for wearing components within reason. Exact scope of services as well as possible exclusions (such as cosmetic repairs) can be found in the contractual documents.